

York County Access

is a cooperative effort of York
County and the City of Rock Hill.

Operated by York

County Council

on Aging,

this service

provides public

transportation for residents of rural

York County and the

City of Rock Hill.



P.O. Box 11519
Rock Hill, SC 29731

YORK COUNTY ACCESS

Connecting Rural York County



and the City of Rock Hill

803-327-6694

Clover Residents: 1-866-607-1910

Essential Service

This service provides bus service to essential destinations for citizens of York County.

- You must schedule your ride at least 2 days in advance.
- Trips inside York County are \$2.50 one-way.
- Trips outside York County will be determined on an individual basis, and will require an additional fare.
- To reserve a ride call **327-6694** ext. 304.
- Clover residents may call 1-866-607-1910 to schedule a ride.
- Please inform the scheduler when you call if you have special needs.
- Priority will be given to riders who need transportation to medical appointments and other essential services.
- The scheduler will arrange the times you will be picked up and returned home.
- Please call as soon as possible to cancel your ride if your travel needs change.

OPERATING HOURS

Monday through Friday, 6:00 am to 6:00 pm.

Operating hours may vary depending upon capacity and customer pick-up times.

Riding Tips

- Please be ready before your pick-up time. The driver will not wait more than 3 minutes, so be ready and board promptly.
- Be kind and considerate of your driver and other passengers.
- Seat belts must be worn at all times.
- Riders under the age of 12 must be accompanied by an adult.
- No eating or smoking. Alcohol, controlled substances, weapons, profanity or other disruptive behavior will not be tolerated.
- Service animals are permitted.
- You may bring no more than 5 packages on the bus.
- Please inform your driver if you need assistance getting on or off the vehicle.

Ride-To-Work Service

This service provides Ride-To-Work bus service for Rock Hill residents.

- You must schedule your ride at least 1 day in advance, but you may reserve your ride for the indefinite future.
- To reserve a ride call **327-6694** ext. 304.
- Please inform the scheduler when you call if you have special needs.
- The scheduler will arrange the times you will be picked up and returned home.
- Please call as soon as possible to cancel your ride if your travel needs change.

OPERATING HOURS

Monday through Friday, 5:30 am to 9:00 am, and 3:30 pm to 6:00 pm.

York County Access is committed to providing excellent customer service. Please make all recommendations and/or complaints to: Executive Director, P.O. Box 11519, Rock Hill, SC 29731.



Fares

- All fares are \$2.50 for a one way trip within York County.
- You must have exact change when you board the bus.
- You may purchase tickets in advance by calling **327-6694**, ext. 304.
- Please give the driver your fare or ticket when you board the bus.



General Information

Our friendly drivers are there to keep you safe and comfortable. They are trained in vehicle operation, customer assistance, CPR, and first aid, to provide great service to all customers.

Most of our vehicles are accessible to people with disabilities.

When making your reservation, please specify if you will require a wheelchair lift or other assistance.

HOLIDAYS

York County Access is closed on the following holidays: New Years Day, Martin Luther King Day, Friday before and Monday after Easter, Memorial Day, July Fourth, Labor Day, Thanksgiving Day and the Friday after, Christmas Eve Day and Christmas Day.



The City of Rock Hill and the York County Council on Aging are committed to ensuring non-discriminatory service on all its transit services. If you believe you have been subjected to discrimination under Title VI, you may file a written complaint with the City of Rock Hill's Title VI Coordinator, P.O. Box 11706, Rock Hill, SC 29731